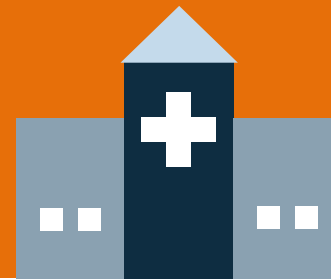
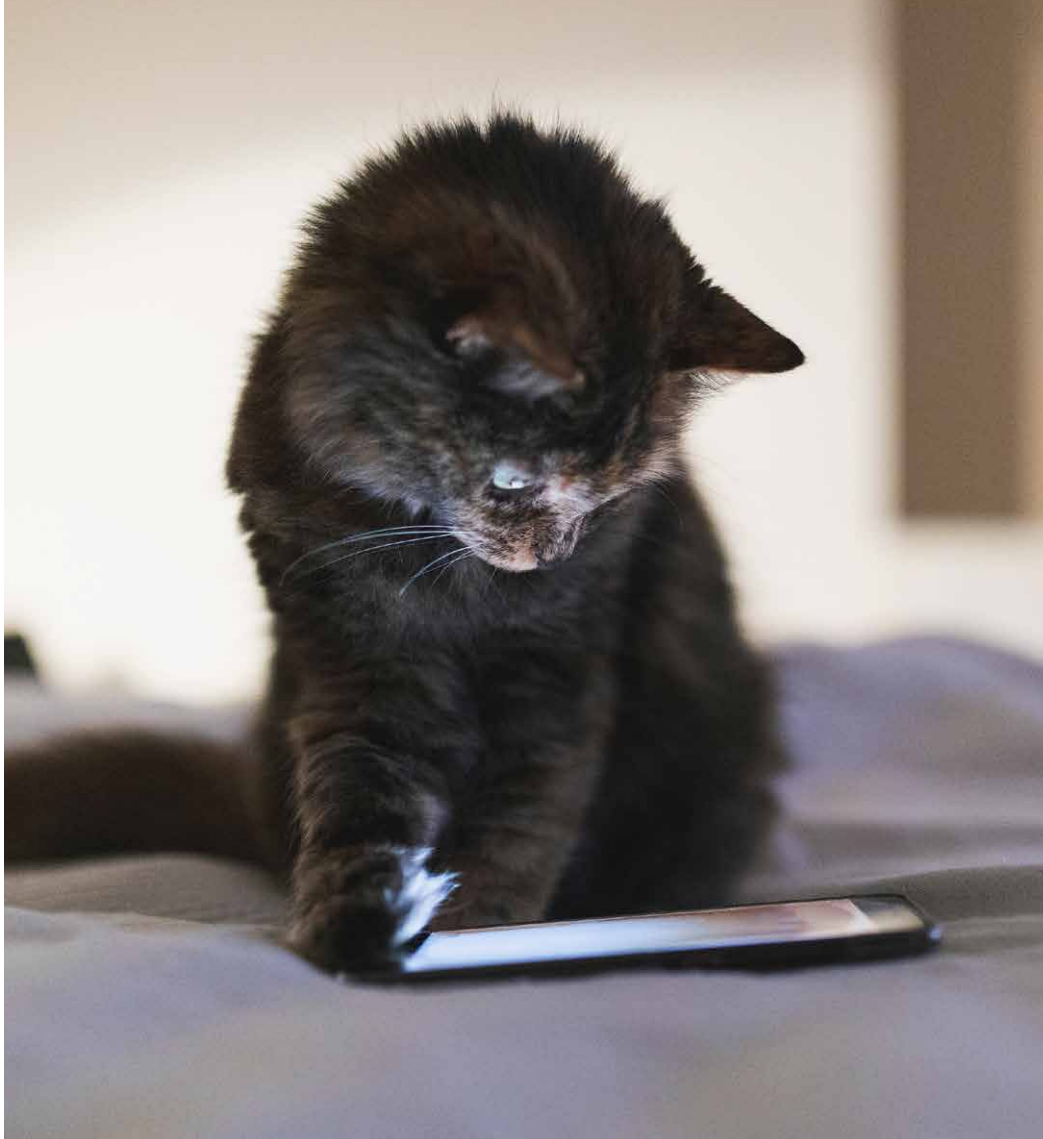


# Five ways Sesui are helping GP practices to thrive



Do you have a plan to offer video consultations?



We make video easy for your practitioners and, more importantly, your patients.

With Sesui it's easy to achieve the contractual requirement to offer patients video consultations. Our service requires no specialist equipment and is easy to use for doctors and patients.

#### No Need To Outsource

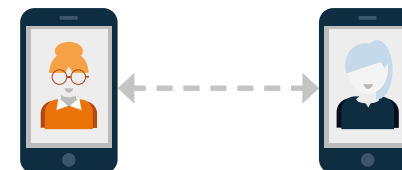
We remove the need to outsource to third-parties. We enable your practitioners to provide video consultations directly to patients in a way that's as easy as a phone call.

#### No 'Sign-Up' Required

No specialist equipment is required and patients don't have to download software or pre-signup for the service. They simply click to connect using their smartphone or laptop.

#### Secure, Any Location

The solution is secure to protect confidential information, yet flexible to enable clinicians to conduct video consultations from their surgery, at home or while on the move.





Do you dread mornings  
when demand is  
overwhelming?

The answer is to make your  
practice's phone system  
work a little bit smarter.

With Sesui, you don't have to replace what you already have. We simply float above your existing systems, providing smarter ways of working and making mornings a little less stressful.

#### No More Engaged Tone

Patients hate hearing an engaged tone. Now they don't have to. We give you the capacity to answer every call, re-route where appropriate, play announcements and hold calls until you're available.

#### Smarter Handling of Calls

By using different numbers or caller selected options, we're able to understand the nature of each call before it's answered. That way, you can prioritise critical calls and help those callers faster.

#### Insight Into Demand

You know how many calls you receive each day, but do you know how many patients never get through? We can show you the complete picture, so you can fully understand patient demand.





Do your doctors dream  
of getting some sleep?

## We help to relieve the pressures on GPs through flexible working.

With Sesui, work becomes something that clinicians do, rather than a place they have to be.

### Any Location, Any Device

With Sesui, clinicians are able to securely take and make calls from any device in any location. This provides flexibility to GPs when looking to work from home or provide extended hours of service.

### Integration into Practice Systems

Sesui GP Connect integrates into the leading Patient Management Systems providing clinicians access to all of the information they require to speak to patients, while keeping information secure over N3/HSCN.

### Tracked & Recorded

Managing calls through Sesui ensures that every conversation is logged and, where appropriate or necessary, securely recorded for future reference.





Do you want partnerships  
that are more productive?

# We help GP practices to work seamlessly as Networks and Federations.

By connecting their communications to provide a consistent and joined up service to patients.

## Never Force Patients To Redial

With Sesui, all services regardless of their location can be joined by a single communication platform, making it easier to connect patients to the person who can help.

## Share Services Seamlessly

The true benefits of GP Practices coming together can be achieved by flowing calls and patient requests across different locations, sharing resources and smoothing out the peaks in demand.

## Open Up New Possibilities

Uniting services on a common communication platform enables practices to create the next level of integrated care and extend both the services and working hours available to patients.





Are you having trouble covering extended and out-of-hours services?

## We make extended and out-of-hours services achievable.

Enabling clinicians to take and make calls from home, makes it feasible for GP Practices to extend hours for telephone and video consultations.

### Automated Routing of Calls

With Sesui, calls can be automatically routed, based on date, time of day, and other criteria, allowing you to build flexible rosters and plan extended hours cover.

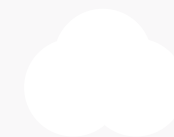
### Secure Anywhere Access

Clinicians are able to take and make calls from any device, giving them the flexibility to provide extended hours coverage from home rather than being required to be in a centre.

### Clinical System Agnostic

Secure integration with clinical systems provides clinicians with all of the information required, ensures all calls are logged and, where appropriate, recorded for future reference.





# About Sesui

We're the bright British innovator of award-winning cloud communications software – connecting people to organisations when it's critical they get through.

We've spent 15 years at the frontline of healthcare, helping clinicians, practice managers and reception teams to overcome the challenges of managing their patient communications. We understand the critical nature of delivering primary and urgent care, and the changing nature of healthcare in the UK.

We're problem solvers, we look at every angle; the things you hadn't considered, or didn't even know were possible. This allows us to deliver solutions that help healthcare providers achieve more with finite resources, and to respond to growing patient demands.

The quickest way to understand how Sesui can help you, is to talk with one of our consultants. Call us on **03445 600 600** or drop us an email at **[info@sesui.com](mailto:info@sesui.com)**.



[sesui.com/healthcare](https://sesui.com/healthcare)

